

# PRIVACY POLICY

Last updated: November 21, 2023

Welcome to Voun Tax Pro, operated by Voun Tax and Accounting Services, LLC ("us," "we," or "our"). This Privacy Policy governs how we manage your information when you use our service, the Voun Tax Pro website (the "Service").

We are dedicated to using your information in accordance with the guidelines set forth in this Privacy Policy. Your Personal Information is instrumental in enhancing and providing the Service.

By utilizing our Service, you agree to the collection and utilization of your information as detailed here. Terms not explicitly defined in this Privacy Policy retain the same meanings as those defined in our Terms and Conditions, accessible at <https://vountaxpro.com>.

## INFORMATION COLLECTION AND USE

When you utilize our Service, we may gather personally identifiable information, including but not limited to:

- Name
- Email address
- Telephone number
- Address

This Personal Information is essential for delivering and improving our Service. Your use of the Service signifies your consent to this policy. Any terms not explicitly defined here adhere to our [Terms and Conditions](#).

## PRIVACY ACT STATEMENT

Your information is crucial for several purposes, including:

- Providing updates via text and email
- Gaining insights into customer needs
- Enhancing our sales and marketing efforts

Supplying this information is voluntary, but please note that not providing it may affect your ability to request services or participate in customer experience surveys. We are committed to not sharing your data without your consent, except when necessary to facilitate a transaction, act on your behalf or request, or as legally mandated. Your privacy and data security are important to us.

## **LOG DATA**

We gather Log Data, which may encompass details like your IP address, browser type, page visits, and more. This information aids us in enhancing our service and ensuring a better user experience for you.

## **COOKIES**

Cookies are small data files, often containing anonymous unique identifiers. When you visit a website, these cookies are sent to your browser and stored on your computer's hard drive.

We utilize "cookies" to collect information that enhances your experience with our Service. You have the option to configure your browser to reject all cookies or to notify you when a cookie is being sent. However, please be aware that declining cookies may limit your access to certain parts of our Service, potentially affecting your overall experience.

## **SERVICE PROVIDERS**

To enhance our Service, we may engage third-party companies and individuals. They assist us in various capacities, including service facilitation, providing the Service on our behalf, performing Service-related tasks, and helping us analyze how our Service is utilized.

It's important to note that these third parties are granted access to your Personal Information solely for the purpose of carrying out these tasks on our behalf. They are bound by strict obligations not to disclose or utilize your information for any other purposes. Your privacy and data security are important to us.

## **SECURITY**

We place a high priority on the security of your Personal Information. However, it's important to understand that no method of transmitting data over the Internet or storing data electronically can be entirely secure. While we employ commercially acceptable measures to safeguard your Personal Information, we

cannot guarantee its absolute security. Rest assured, we are dedicated to doing our utmost to protect your data.

## **LINKS TO OTHER SITES**

Our Service might include links to external websites not managed by us. Clicking on a third-party link will redirect you to that particular third-party website. We highly recommend reviewing the Privacy Policy of every website you visit.

It's important to note that we do not have control over, and do not assume responsibility for, the content, privacy policies, or practices of any third-party websites or services. Your interactions with those websites are governed by their respective policies and terms.

## **CHILDREN'S PRIVACY**

Our Service is not intended for individuals under the age of 18, referred to as "Children."

We do not knowingly collect personally identifiable information from children under the age of 18. If you are a parent or guardian and are aware that your child has provided us with Personal Information, please contact us. If we discover that we have received Personal Information from a child under 18, we will promptly delete such information from our servers. Protecting the privacy of children is a top priority for us.

## **COMPLIANCE WITH LAWS**

We are committed to complying with applicable laws and regulations. In certain circumstances, we may be obligated to disclose your Personal Information in response to a lawful request, such as a legal requirement or subpoena.

Please be aware that we will only disclose your Personal Information when it is legally mandated. Your privacy remains important to us, and we will protect your information to the extent allowed by law.

## **CHANGES TO THIS PRIVACY POLICY**

We reserve the right to update our Privacy Policy periodically. Any changes will be communicated by posting the revised Privacy Policy on this page.

We encourage you to review this Privacy Policy regularly for any modifications. Changes to this Privacy Policy become effective as soon as they are posted on this page. Your continued use of our Service after any changes signifies your acceptance of the updated Privacy Policy. We are committed to keeping you informed about our data practices.

## **CONTACT US**

If you have any questions or concerns regarding this Privacy Policy or our data practices, please do not hesitate to contact us. Your feedback and inquiries are valuable to us, and we are here to provide you with the information and assistance you may require.